

Town of Buchanan

N178 County Road N
Appleton, WI 54915

Town of Buchanan Yard Waste Survey & Analysis Report



June, 2010

Town of Buchanan Yard Waste Survey & Analysis Report

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Introduction

The Town of Buchanan sent a two page yard waste survey (Appendix A) to all residential housing units in the spring/summer 2010 Town newsletter. The survey was included as an insert in the newsletter for residents to complete and mail back to the Town, with return postage paid by the Town. All survey responses were due by June 1, 2010.

The survey included a total of 21 questions as well as a open ended comments section. The survey questions were grouped by four categories including demographic and usage questions, questions on current services, questions on future services and questions on cost impact.

The need for the survey was prompted by several factors including, but not limited to:

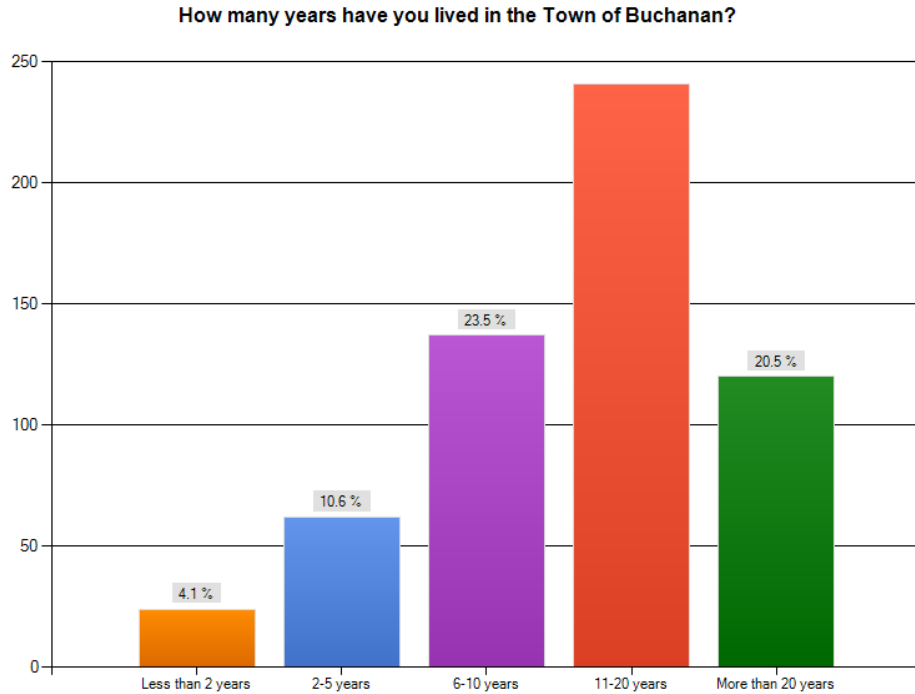
- Resident complaints and requests for service review,
- Town budget constraints requiring analysis of all programs and services,
- A recommendation from a study completed on the Town yard waste program in May, 2009 by UW-Oshkosh,
- The nearing completion of an existing yard waste service contract in December of 2012,
- Development of a yard waste site by a neighboring municipality providing intergovernmental opportunities, and
- The overall desire of the Town Board to provide high quality yard waste services that meet the needs of Town residents now and into the future.

Survey Response Rate

Surveys were mailed to 2,461 residential housing units. A total of 599 surveys were returned and analyzed, representing a response rate of 24.3%. A typical survey of this nature often results in response rate from 5%-10%. The high response rate may be attributed to the Town's distribution of the survey in a newsletter, the short format of the survey, return postage being paid by the Town and the general use of this program by many residents of the Town. Overall, the high response rate provides for increased validity in using the survey findings for future decision making.

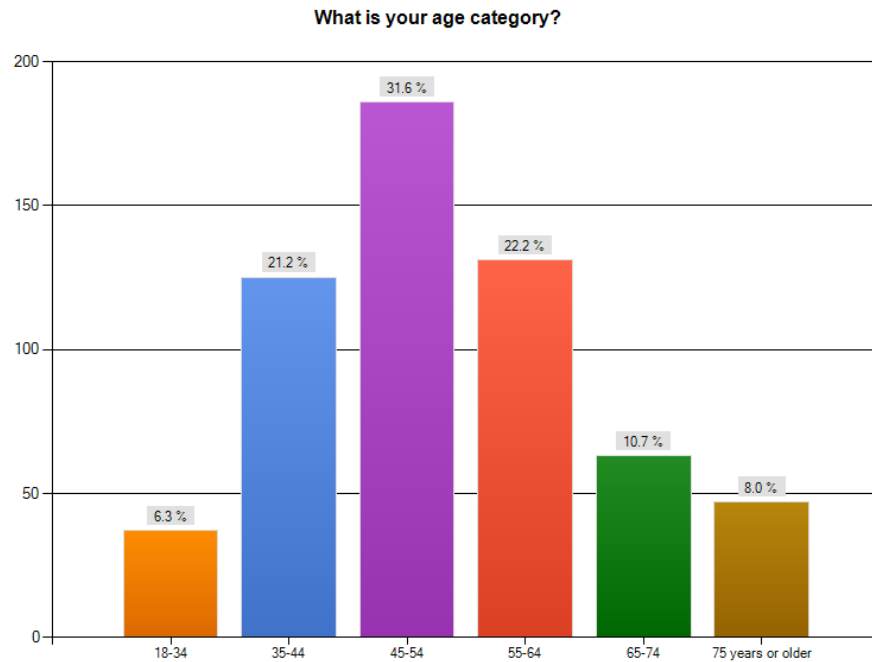
Description of Respondents & Program Usage

The majority of respondents have lived in the Town of Buchanan for 11-20 years (41.3%) followed by 6-10 years (23.5%).

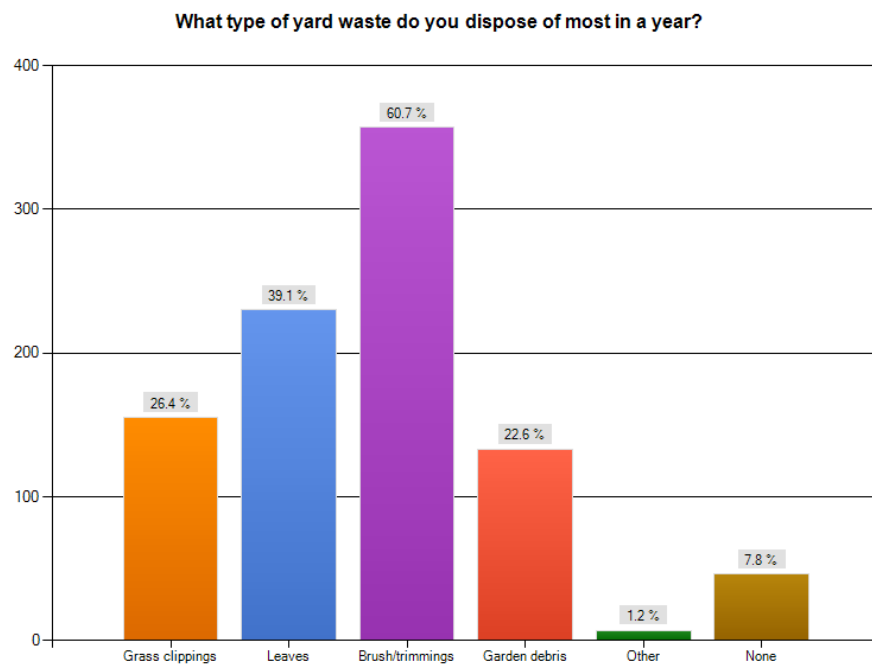


The majority of respondents are also served by public sewer and water (92.6%) indicating that they live within the boundaries of the Darboy Joint Sanitary District and in the generally urban portion of the Town. Only 43 total respondents (7.4%) indicated they did not have public sewer and water at their residence.

With regard to age of respondents, the largest proportion were between the ages of 45-54 (31.6%) followed by the 55-64 age group (22.2%).

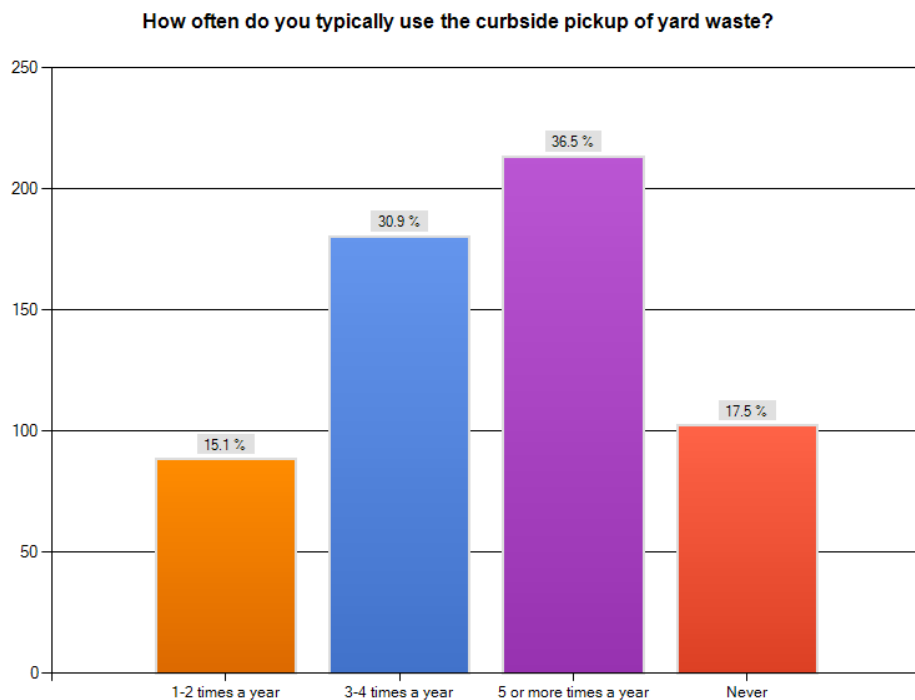


The next set of survey questions were focused on understanding the use of the current yard waste program. Disposal of brush/trimmings was identified as the most disposed of type of yard waste (60.7%) followed by leaves (39.1%).



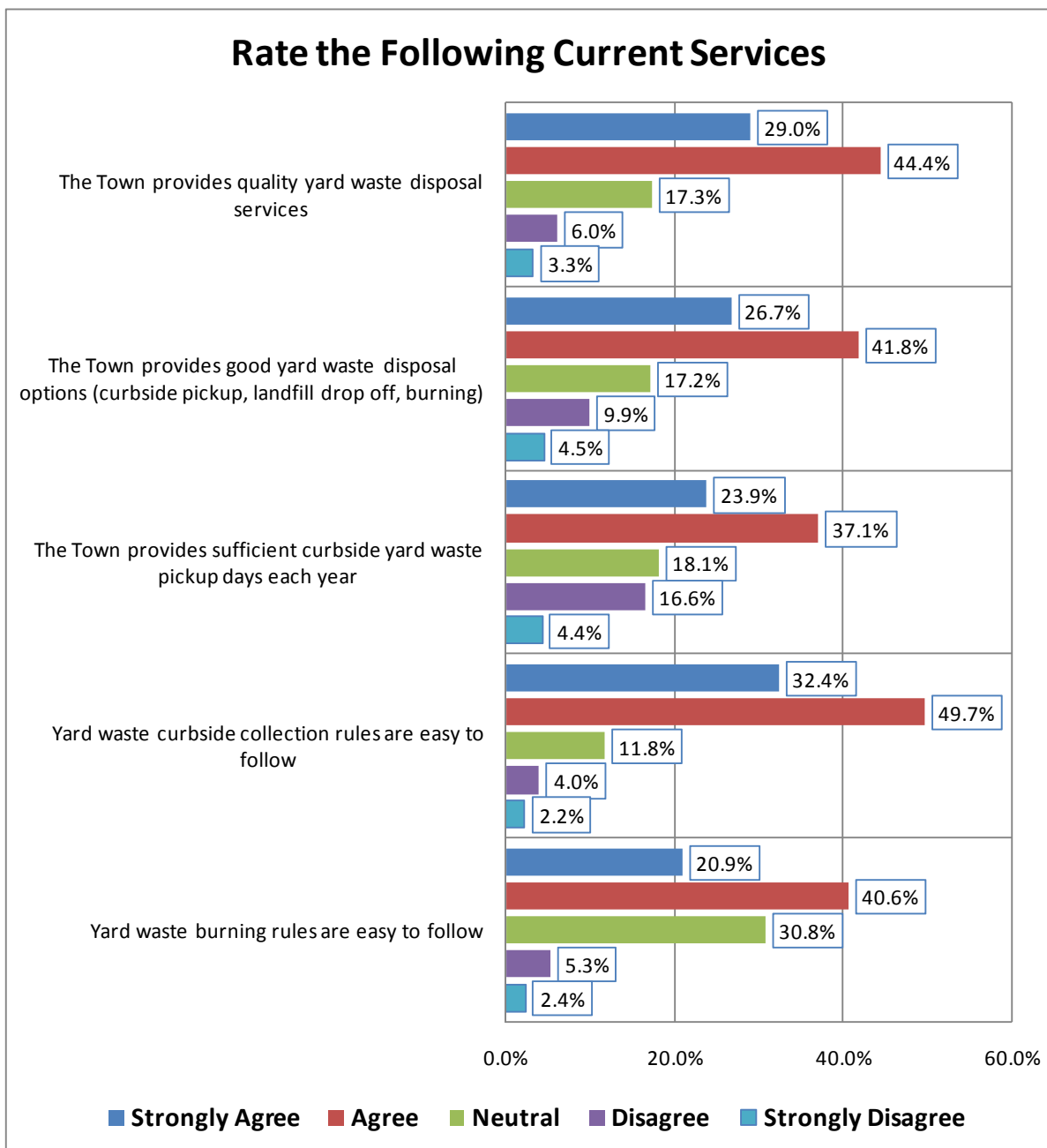
Curbside yard waste disposal is currently the only Town provided option for residents to dispose of yard waste besides burning. Residents do also have the option of dropping off yard waste directly at the Outagamie County Landfill. It is therefore important to understand how much the curbside program is being used by residents in determining if this should remain an available option for disposal.

According to survey responses, the majority of respondents (36.5%) use the curbside service five or more times a year. The Town typically provides a total of eight collections per year. 30.9% of respondents use the curbside service three to four times per year.



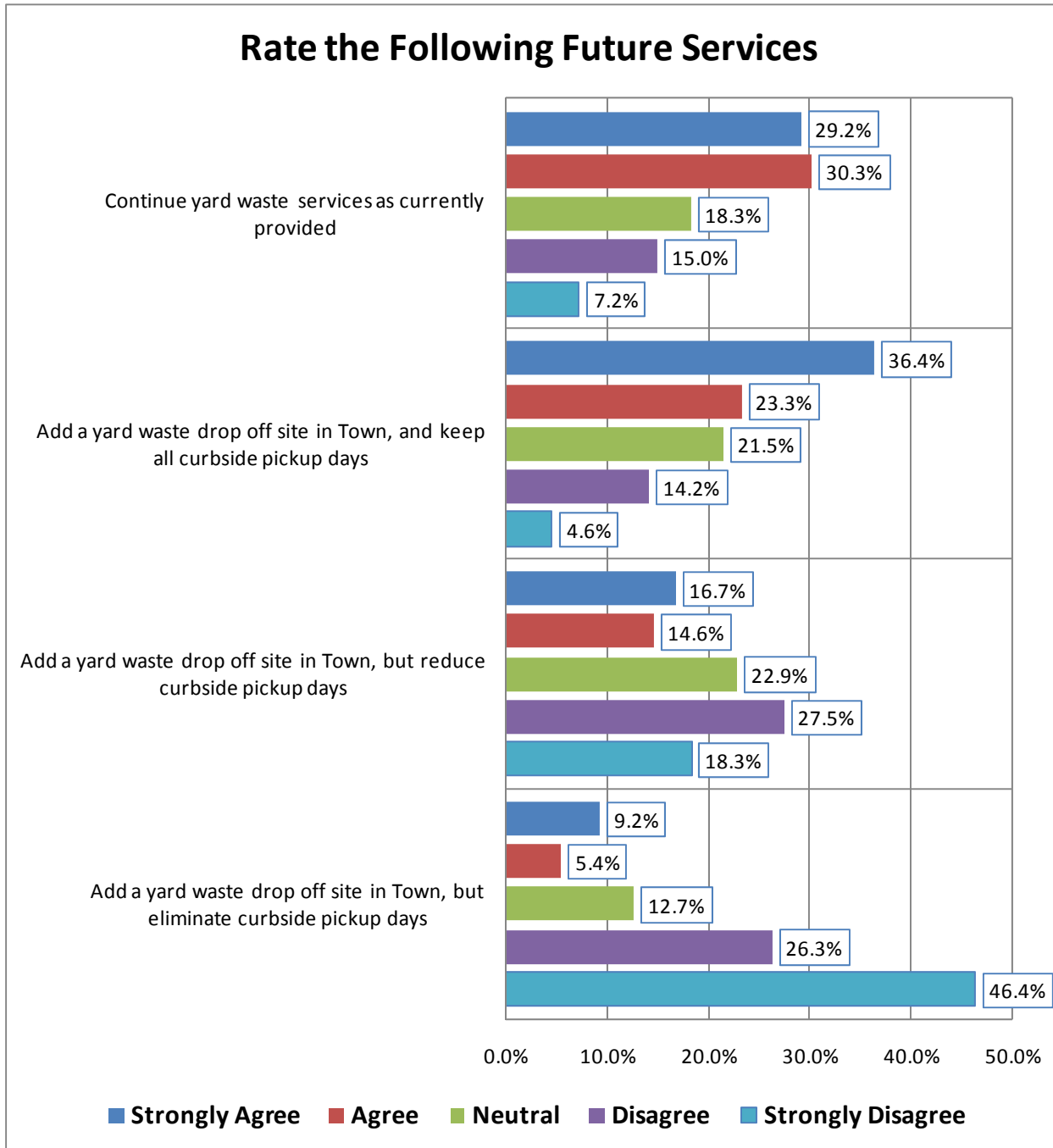
Current Services

The next section of survey questions asked respondents to evaluate current services provided by the Town. For all questions, the majority of respondents indicated they agreed with the statements. A significant number of respondents also indicated a strong agreement for several statements. Overall, there is a relative high satisfaction with current services. With regard to burning, there was a large percentage of responses that were neutral which may indicate that burning is not used by many of the respondents.

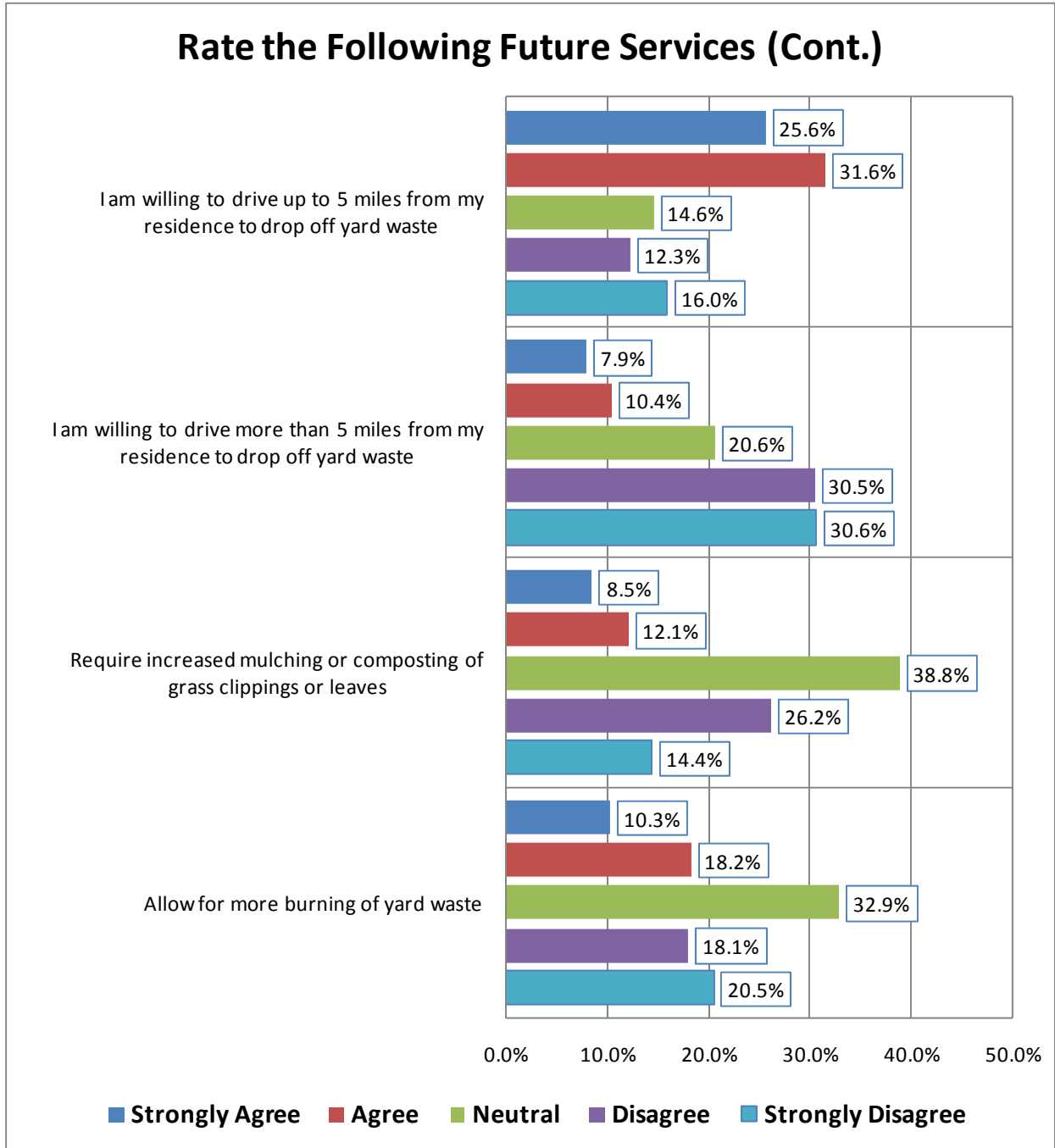


Future Services

The next section of survey questions asked respondents to provide preferences for future services to be considered by the Town. The majority of residents agreed or strongly agreed to continue to provide services as currently provided, but there was also strong support for adding a yard waste drop off site. Questions regarding decreasing or eliminating the yard waste pickup days received a more negative response.

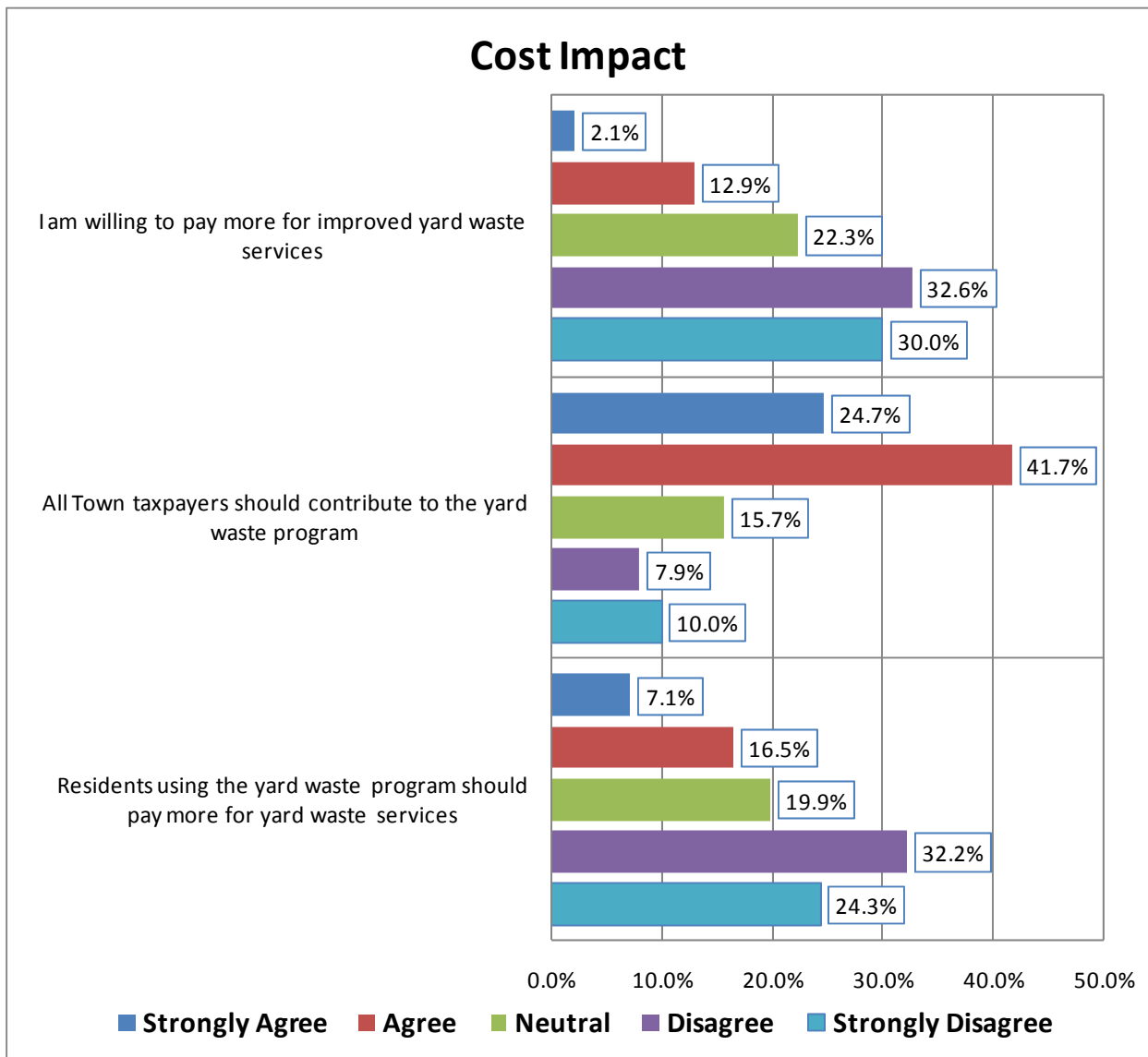


Residents were then asked some additional questions about potential future services. The majority of respondents agreed or strongly agreed that they would be willing to drive up to five miles to drop off yard waste, but there was a strong disagreement when asked if they would be willing to drive greater than five miles. Respondents were also primarily neutral on requiring mulching or composting and allowing for more burning.



Cost Impact

Three questions were asked regarding paying for the costs of yard waste services. The majority of respondents disagreed or strongly disagreed on their willingness to pay more for services. There was a very high level of agreement that all Town residents should pay for services, essentially using the tax levy to pay for services rather than a more user fee based system. This sentiment is also reflected in the final question where the majority of respondents did not support a cost system based on use.



Survey Comments

Respondents were provided an open ended comment section on the survey. A total of 187 survey comments were received. A significant number of comments were in regard to yard waste burning as well as the frequency of existing services. See Appendix B for a full list of comments.

Appendix A, Town of Buchanan Yard Waste Survey Instrument

TOWN OF BUCHANAN YARD WASTE SURVEY



The Town of Buchanan currently offers curbside pickup of yard waste eight times per year. Yard waste can also be brought directly to the Outagamie County Landfill or burned with a permit. The Town is evaluating future changes to the yard waste program. Your opinion is very important and will help us determine the future of this service. **Please complete and return your survey by June 1, 2010.** Simply re-fold the survey on the dotted line and seal it with tape where indicated. Drop it in the mail or return it to Town Hall, N178 County Rd. N, Appleton, WI 54915. Office hours are 8:00 am-4:00 pm. Completed surveys will also be accepted by fax or e-mail.

1. How many years have you lived in the Town of Buchanan?
 Less than 2 years 2-5 years 6-10 years 11-20 years More than 20 years
2. Is your residence currently serviced with public sewer and water?
 Yes No
3. What is your age category?
 18-34 35-44 45-54 55-64 65-74 75 years or older
4. What type of yard waste do you dispose of most in a year?
 Grass clippings Leaves Brush/trimmings Garden debris Other None
5. How often do you typically use the curbside pickup of yard waste?
 1-2 times a year 3-4 times a year 5 or more times a year Never

Please Rate the Following	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Current Services					
The Town provides quality yard waste disposal services					
The Town provides good yard waste disposal options (curbside pickup, landfill drop off, burning)					
The Town provides sufficient curbside yard waste pickup days each year					
Yard waste curbside collection rules are easy to follow					
Yard waste burning rules are easy to follow					
Future Services					
Continue yard waste services as currently provided					
Add a yard waste drop off site in Town, and <u>keep</u> all curbside pickup days					
Add a yard waste drop off site in Town, but <u>reduce</u> curbside pickup days					
Add a yard waste drop off site in Town, but <u>eliminate</u> curbside pickup days					
I am willing to drive up to 5 miles from my residence to drop off yard waste					
I am willing to drive more than 5 miles from my residence to drop off yard waste					
Require increased mulching or composting of grass clippings or leaves					
Allow for more burning of yard waste					

Appendix B, Yard Waste Survey Comments

Town of Buchanan Yard Waste Survey

Provide any additional comments on the Town Yard Waste Program:	
	Response Count
	187
<i>answered question</i>	187
<i>skipped question</i>	413

Response Text		
1	I would like a drop off site. I liked having one in my last towns, (Menasha & Greenville).	May 14, 2010 6:39 PM
2	Why change what is working?	May 14, 2010 6:51 PM
3	Needs to be enforced that no plastic bags are to be used and no burning. What is your thinking? There are homes right on top of each other!! No burning.	May 14, 2010 7:14 PM
4	What amount to pay for improved yard waste services?	May 14, 2010 7:16 PM
5	For burning - It would be good to have 2 days a week to choose from because the weather a wind isn't always working in my favor on Monday.	May 14, 2010 7:18 PM
6	Lose the burning permit.	May 14, 2010 7:56 PM
7	Never burned.	May 14, 2010 8:19 PM
8	Don't eliminate the spring clean-up dates if you continue with curbside pick-up!	May 19, 2010 4:33 PM
9	Burning of grass and leaves should be prohibited; we are too populated for this to continue. Burning of sticks and branches (wood) should still be allowed. It would be nice to have a more convenient way to dispose of yard waste other then the county landfill, a fee for use seems reasonable.	May 20, 2010 5:02 PM
10	Reduce curbside pickup days?-One Spring & Two Fall. Drop off yardwaste at Appleton's or Menasha's sites.	May 20, 2010 5:23 PM
11	Yard waste pickup is too much of a pain to use.	May 24, 2010 3:19 PM
12	would like a few more pick-up days in fall.	May 24, 2010 4:36 PM
13	Do not allow for more burning of yard waste.	May 25, 2010 3:27 PM
14	Need more curbside pick-ups. Less burning, the whole neighborhood reeks of smoke, have to always shut all windows.	May 25, 2010 4:01 PM
15	Add more yard waste pick up days. It would be nice to be able to use bags or cans with lids to dispose of yard waste. Paper bags get wet, break and you never know when they will pick-up.	May 26, 2010 5:11 PM
16	I would like to see a place where yard waste can be both Town & resident taken and dropped off, where it is composted & mulched. The compost & mulch can then be given away to Town residents or sold at a very modest price to help recoup costs of the yard waste pick-ups. Many gardeners would use this service & it would keep waste out of landfills where it does not belong.	May 27, 2010 2:06 PM
17	I am willing to participate in a focus group regarding this topic! Brian & Marita [REDACTED], Appleton.	May 27, 2010 2:08 PM
18	Push back the Christmas tree on week later in January so we can keep our tree longer, or allow a free drop off location through the end of January.	May 27, 2010 2:10 PM

Response Text		
19	Start yard waste program earlier. Don;t have it in the summer months like June, July & August to keep the costs down. I have pruned branches from February that I am still waiting to get rid of. I can't get rid of them until May! Start collection in March please!	May 27, 2010 2:12 PM
20	I really don't know enough about the system to say one way or another about most of this. The yard waste pick-up, (branches instructions), sounds a bit complicated, however. I'll call if I have any questions.	May 27, 2010 2:16 PM
21	I think if you gave this option, (pay more for the residents using yard waste program), that people would find a place to dump their waste versus paying for it. Example: Drive down Eisenhower toward Midway, I see people backed in there dumping crap, (mostly yard waste bags), usually after the last pick-up but sometimes during the summer.	May 27, 2010 2:19 PM
22	My first choice would be to have a drop off site that would be funded by a reduction in curbside pick-up. I would like it to be cost neutral. Any added expense of a drop off site to be offset by the reduction, (not elimation), of curbside pick-up.	May 27, 2010 2:22 PM
23	Would like to see compost/dirt made available in Town like Menasha & Neenah has from its yard waste program.	May 27, 2010 2:27 PM
24	Could be one more earlier in the Spring.	May 27, 2010 2:28 PM
25	Instead of burning - more encouragement of muching & composting. More emphasize on recycling, composting, mulching & prohibit burning in subdivisions & areas near them. Limit pick-ups & charge for extras. Consider automated pick-up of garbage. Also, more trails, sidewalks & trail connections.	May 27, 2010 2:35 PM
26	If a dropff site is not possible, please start pick-ups in April - preferably twice in April.	May 27, 2010 2:37 PM
27	If you charge only resdients that use it, neighbors are going to collaborate their debris and waste all to one pick-up. truck has to come this way anyway.	May 27, 2010 2:38 PM
28	If people insist on burning yard waste put a heavy fee on the permit and have someone check to make sure they follow the guidelines. Seldom have I seen people have proper equipment by their burning site, no pail, no hose, and no one watching.	May 27, 2010 2:41 PM
29	Add a pick-up day in April.	May 27, 2010 2:42 PM
30	Would like to see on more curbside pick-up in fall or a late no limit pick-up day in fall. Burning on Mondays only is tough if it's windy or raining why not open this up?	May 27, 2010 2:43 PM
31	I think we don't need to improve anything on this subject. Everything is perfect. Thanks for all you do!	May 27, 2010 2:49 PM
32	Would a drop off site require paid staff, fencing, week-end hours, proof of residency, maximum load sizes, visits, etc. Appleton already has a drop off site that is pay per use, (by their residents). We would like to see regulatins regarding curbside pick-up bags left for weeks on a curb before scheduled pick-up - unslightly. The week of pick-up should be when bags are put out.	May 27, 2010 2:52 PM
33	Pick-up of leaves at curb NOT in sacks would be great. Thank you.	May 27, 2010 2:54 PM
34	I disagree with burning permits and allowing burning. When our neighbors burn yard waste the smoke gets so thick and pungent that you can't have your windows open, you can't be outside or go for a walk. Smoke blowing across roads is a safety hazard too.	May 27, 2010 2:57 PM
35	I think the program of curbside is great. They do a great job!	May 27, 2010 2:59 PM
36	PLEASE prohibit the burning of yard waste. I don't see areason for it when we have such terrific yard waste services. I suffer from asthma and on the days when people burn I am confined to my house. Please stop this pollution!	May 27, 2010 3:02 PM

Response Text		
37	The program implemented NOW is a disgrace. Yard waste sitting out for several days is an eye sore and really stinks after a couple of days. Lots of people in this Town go for walks and bike and to see all this smelly waste is a disgrace. And for you to tell me to leave the clippings on the grass, take alot of nerve. Who are you to tell me what to do with my lawn! Lets get with the program Town of Buchanan!! Yes, maybe residents need to know that grass clippings are great for the lawn, but that is their choice.	May 27, 2010 3:06 PM
38	Strong need for drop-off site with continued pick-up days with maybe additional days!	May 27, 2010 3:08 PM
39	Already do pay having to use Outagamie landfill.	May 27, 2010 3:09 PM
40	A drop site would be great.	May 27, 2010 3:10 PM
41	Service is fine but where can I dispose of ground when emptying planters? I only have a few flower beds that don't need more ground.	May 27, 2010 3:11 PM
42	I don't know why we would need to "pay more" for these services when costs will be reduced as a result of fewer pick-up dates. The building of a yard waste drop off site is a one time cost and if given some thought shouldn't cost more then \$5,000. I really like the drop off site idea! Allows us more flexibility.	May 27, 2010 3:16 PM
43	I use almost every yard pick-up that is available, so I think a few more days of pick-up should be added.	May 27, 2010 3:18 PM
44	Overall very satisfied.	May 27, 2010 3:19 PM
45	Could use more curb pick-up. Bags tend to rot if you have to fill them the day after pick-up.	May 27, 2010 3:20 PM
46	when I have yard waste I prefer to get rid of it right away, not keep it around for several weeks until the next pick-up. I'd personally be fine with no pick-up, but a drop off site, however, I think spring and fall pick-up might be valuable for some. As for cost, I'd like to see addition of drop off site and reduction of pick-up to keep costs level. I feel drop off site and monthly pick-ups would be overkill. I would be willing to pay more for a drop off site if needed. A small charge to drop off at the site would also be acceptable to me.	May 27, 2010 3:28 PM
47	We don't have enough yard waste collection dates each year. Burning of leaves and brush should be allowed more frequently, (i.e. weekends).	May 27, 2010 3:30 PM
48	We pay pretty high taxes already for what we get. Our roads are pathetic, no sidewalks, no street lights, no storm sewer, snow removal is SAD, and no parks and rec programs. We have to pay extra for Kimberly yet we pay for Kimberly schools. Our taxes were ALREADY increased this year \$300 so no I don't think we should pay more for yard waste!	May 27, 2010 3:32 PM
49	I feel a spring and fall pick-up is warranted, however, during the summer is not needed and offer a drop off for lawn clippings if people don't want to mulch.	May 27, 2010 3:34 PM
50	Burning rules are not enforced. People burn outside burning times. They burn things other than yard waste and it pollutes, smells, and comes inside residences when windows are open. I do not like any burning including pits.	May 27, 2010 3:36 PM
51	Would like to see two pick-up dates in May for spring clean-up.	May 27, 2010 3:45 PM
52	The current program (curbside pick-up) is an eye sore for the Town. These bags or barrels sit out for a week or more before getting picked up. In the mean time, they get wet and split open of kids will drive by or wok by and kick them open or tip them over. My thought is that I along with any other residents using the yard waste drop off site in Buchanan or Harrison should stop by the Town Hall and pay a one time fee each spring, and get a pass or sticker with our name on it for proof of ID and have unlimited visits though the cutting season. I'd be willing to volunteer to help manage and control the drop-off site.	May 27, 2010 3:50 PM
53	I should not have to wait until 5/10 for the first yard waste pick-up day. There should be a day in April that yard waste is picked up.	May 27, 2010 3:52 PM
54	I feel that we already pay enough in taxes. Our yard waste should be picked up, along with our garbage, at NO additional cost to the tapayers!!!	May 27, 2010 3:54 PM

Response Text		
55	It would be nice to have a drop-off site like the Town of Harrison has on Hwy. 114.	May 27, 2010 4:42 PM
56	Reducing or keeping yard waste pick-ups the same would depend on location and availability of drop-off site.	May 27, 2010 4:44 PM
57	I feel paying #10 every time I go to the landfill is way too much. Plus their hours are not convenient. Can we have a Town compost area?	May 27, 2010 4:45 PM
58	While yard site waste can be expensive keeping a home and it's property looking good, looks good for the Town. When people see tidy yards they want to live here....more tax income. Houses/yards that are untidy make many not want to live there, invites non-law bidding citizens. Look at the slums of Appletonwhat do you think is going on in those neighborhoods?	May 27, 2010 4:48 PM
59	There is a cost to provide this service. People who choose to live in the community need to understand that a flat fee for this service, while not satisfying everyone, is in my opinion the fair solution.	May 27, 2010 4:50 PM
60	I believe the program works great as is, don't change it.	May 27, 2010 4:51 PM
61	Have a yard waste pick-up in March & April, May seems too late in spring.	May 27, 2010 4:53 PM
62	People living in Darboy and residential areas of Buchanan should pay for their pick-up. Why should I pay for something I don't use? We put our waste back in our garden. We are already being taxed because we don't have sewer and water.	May 27, 2010 4:55 PM
63	I have appreciated the pick-up we do have, however it is not nearly enough for my large mature lot. In the spring and fall I will have over 40 bags of waste. This is not an efficient way for me to clean my yard as well it is very unsightly with bags piled up and tipped over. Getting rid of the waste as I do the work, especially with tree branches and leaves is most advantageous.	May 27, 2010 4:58 PM
64	If I had to tie all brush into 3 x 3 bundles, I would be spending weeks doing this - this is ridiculous! A drop off site is preferred. What is work 2nd shift on Monday - then I can't burn? Should have more than just one night as option to burn brush. All taxpayers should pay because all residences in the Town should look nice.	May 27, 2010 5:02 PM
65	The problems with the current system - you never know when or how long the clippings will sit by the curb - anywhere from 1 day to 4 days. Burning can be a problem too. You need the right weather conditions so the smoke doesn't blow towards neighbors.	May 27, 2010 5:09 PM
66	I pay enough in taxes already and stongly disagree with increasing costs to pick up yard waste or to have those who use it pay more. I don't put garbage out every week, but have never been offered a cheaper rate because I do not use the service provided. Also have no kids in Kimberly schools, but still pay for that. If anything keep curbside pick up and add a site to drop off anytime so it doesn't have to sit around until the next pick up date.	May 27, 2010 5:16 PM
67	Don't change anything that will add cost.	May 27, 2010 5:17 PM
68	No burning! We open the windows for fresh air and have to close them again because people are burning things or wood smoke coming in.	May 27, 2010 5:21 PM
69	Having a yard waste drop-off will reduce yard waste burning. I usually drop off at Outagamie Landfill but feel the Town could provide this service at a more reasonable price, if charged at all.	May 27, 2010 5:24 PM
70	Ban burning of yard waste. It is a health hazard to public health and safety.	May 28, 2010 2:35 PM
71	If you would have a drop off site, maybe yards would stay cleaner. People want to get rid of their yard waste right away, not wait for a pick up date. A dof off site would be Great!	May 28, 2010 2:37 PM
72	I don't like the 6 day window to pick-up yard waste. Please make it shorter. I don't like my yard waste in front of my house all week. Can it be changed to a 2 or 3 day window?	May 28, 2010 2:39 PM
73	Service is good but we should have a place to drop off yard waste if needed.	May 28, 2010 2:40 PM
74	Yard waste burning rules are not convenient (to follow). If town residents will burn "considerately" I would be in favor of increased burning of waste. I am willing to pay more for improved yard waste services but not excessively more.	May 28, 2010 2:43 PM

Response Text		
75	Those individuals, as ourselves, who live in tighter residential areas do not have facilities for increased mulching or burning. Cuts in programs would result in more comingling in regular garbage. Would support adding tow drop off site so yard waste is not sitting unsightly for multiple weeks, as often it is now. Going to a pay per use is okay if for ALL town services as we pay for other things we don't use so we don't want added burden on those we do.	May 28, 2010 2:46 PM
76	I didn't realize the town was 5 miles long. I compost all but heavy brush on my own. I would be willing to drive the little yard waste I generate instead of waiting for a specific pick up schedule.	May 28, 2010 2:48 PM
77	It would help to have a pick-up day in April - this would eliminate the need for a yard waste drop off in Town - my thought!! Thanks.	May 28, 2010 2:50 PM
78	Yard waste sits at end of driveway all summer long! Looks unkept! Waste pick up is never the week listed! It may come the following week more often. Would love to have a drop off site!!	May 28, 2010 2:52 PM
79	Yard waste collection is good. But isn't is possible to know what day they are coming so yard waste doesn't sit on everyones roadway for 3-4 days (sometimes longer)!	May 28, 2010 2:54 PM
80	Yard waste (grass, leaves, branches) burning is a good idea. But NO permit. A drop off site would be nice, but the county landfill isn't that far away.	May 28, 2010 2:58 PM
81	We do not use on a regular basis, only once a year or once every couple of years - It's nice to have the option to use. Maybe if there were also a drop off site people would run it there rather than dumping it in a ditch out in the country!!	May 28, 2010 3:11 PM
82	Not aware of current program. Compost is friendly to nature. Yard waste can be reduced easily without burning and the users would pay for service. After full year of decay it can be added back to gardens again for a reasonable fee to users only.	May 28, 2010 3:49 PM
83	Do not allow any more burning of yard waste. It stinks up the neighborhood and makes it unenjoyable to sit outside or ahve windows open. All residents should contribute to yard waste services, otherwise non-users illegelly dump yard waste or utilize neighboring communities.	May 28, 2010 3:52 PM
84	We strongly oppose burning - Darboy is very developed and we have choaked in the smoke. This is no longer "country." Don't like burning at all. Rules for burning are often abused. Not all of us have a vehicle to haul waste in. Our area is not country - we all have to breathe the air. Yard waste program works well for us. Burning leaves air uncomfortable to breathe and some abuse where, what and how to burn. The rules are not enforced. Air is for all of us to breathe.	May 28, 2010 3:57 PM
85	The town should provide a drop off site at no additional cost to the taxpayer. If you are a resident of Appleton you can drop your yard waste with no fee. Buchanan should be the same.	May 28, 2010 3:59 PM
86	I agree that ideally it would be nice if only those using the service paid for the service, but knowing the nature of people many would opt not to pay for the service and then yard waste would become an issue. Community services, such as yard waste disposal, snow removal, etc. are part of what make a community nice. If these services are removed or lessened it lessens the community as a whole. Nicer communities have nicer services and programs.	May 28, 2010 4:02 PM
87	Because are falls are getting later it would be an asset to have one more pick up after 11-15.	May 28, 2010 4:03 PM
88	We should not be paying someone to compile survey results or business reply postal fees.	May 28, 2010 4:04 PM
89	Residents should be encouraged to compost grass clippings and leaves at their residences.	May 28, 2010 4:05 PM
90	We would like a no charge waste drop off site. If it would be necessary to reduce curbside pick up of yard waste to maintain current cost, we would agree to that.	May 28, 2010 4:07 PM
91	Agree with a Town drop off site on the condition there will be no fee for Town residents.	May 28, 2010 4:12 PM

Response Text		
92	In regards to the Monday night burning of yard waste, I think Monday night is enough. It gets awfully smokey and smelly when many neighbors are burning on a single night.	May 28, 2010 4:14 PM
93	Extra burning will not work because of location. Yards in Buchanan look much better than our neighbors because of the yard waste pick-up. Appleton and Harrison still has Christmas trees in many areas, Buchanan does not, the system is working. Pride in one's property will generate lawn, shrub, leaves, etc. type waste. I keep my property spotless and aill continue to do so as long as we have the pick-up. Drop off sites will work is grass clippings are accepted, but not with an extra charge. Take pride in Buchanan and encourage residents to maintain property.	May 28, 2010 4:17 PM
94	We need a drop-off site. Currently I either miss the pick-up date because I didn't get my yard waste ready or I have to store my yard waste (in fornt of the house at the curb) for an extended period of time. Thank you very much for considering a drop-off site!	May 28, 2010 4:20 PM
95	A yard waste site would be great and a waste oil drop-off would also be of value. Most other towns have them.	May 28, 2010 4:22 PM
96	Have a place at Town Hall where yard waste can be dumped.	May 28, 2010 4:22 PM
97	We're happy with the program except it would be good to have an April pick-up. We always end up taking a trailer full of yard waste to the Outagamie Landfill in April - cost \$10.00.	May 28, 2010 4:34 PM
98	I think things are great the way they are! I don't know all the issues that are out there, but I can say, curbside is great and everyone has options at the Outagamie Landfill if you miss a day or have a lot.	May 28, 2010 4:45 PM
99	I would only want the yard waste pick up program to be reduced by 1 or 2 days at most.	May 28, 2010 4:46 PM
100	Would like to see a hazardous waste collection at the Town Hall.	May 28, 2010 4:47 PM
101	A drop off siste is really needed!	May 28, 2010 4:49 PM
102	Too much uncontrolled burning of leaves in the fall. Can't breath some nights and window must remain closed.	May 28, 2010 4:50 PM
103	There should be a drop-off site, FREE of charge that can be open 7 days/week.	May 28, 2010 4:51 PM
104	If you ahve curbside pick up you DO NOT need a ard waste site drop off area. I would prefer a yard waste drop site, but DO NOT need both.	May 28, 2010 4:53 PM
105	Relative to no.s 1, 2 & 3 above, suggest that #2 be a base level cost shared by all that is modest. Cost borne by users of the program needs to be affordable to make the program work. They do need to pay extra for the drop off yard wate convenience.	May 28, 2010 4:55 PM
106	If you dont use it, you shouldn't have to pay for it. I mulch, compost and burn. I have never used curb side.	May 28, 2010 4:57 PM
107	This comment does not concern yard waste, but I wish to pass along this thought. I wish the town would enforce the parking of campers, motor homes, etc. Some are parked in driveways obstructing vision for drivers.	May 28, 2010 5:00 PM
108	Bundling brush as required. Could it be picked up and chopped on the spot without bundling? We do not understand co-mingling. If we separate our own is it not cheaper than hiring someone to do it for me?	May 28, 2010 5:03 PM
109	If I transport yard waste to Outagamie Landfill I get charged. That shouldn't be case. It's not that way for Appleton city residents.	May 28, 2010 5:11 PM
110	Would like a waste pick-up mid-April and off set cost by eliminating the July one which is not a feasible time to trim or prune plantings. Would like to see a drop off site like the City of Menasha and Town of Harrison and City of Appleton where the waste is composted and made available to residents for future use - free of charge!	May 28, 2010 5:15 PM

Response Text		
111	We have a drainage ditch in our backyard that I keep very clean. Every time I cut the grass the ditch gets cleaned out. At present we have no place to go with that waste until yard waste pick-up. It smells and it sits for weeks. I would like to have a yard waste site to drop off at or additional days of curbside pick up. We could all use a yard waste pick-up in April. Thanks.	May 28, 2010 5:32 PM
112	A drop off site would be great!	May 28, 2010 5:33 PM
113	Every town surrounding Buchanan either has far less expensive rates or don't charge at drop off locations at all. \$2.00 per bag of leaves and/or lawn clippings is simply unacceptable. \$2.00 per bag would cost us about \$300-\$350 per year. Yard waste fees are terrible!	May 28, 2010 5:37 PM
114	During summer months - the once per month pick up is too little as I usually have a lot of garden waste and have a lot to wait until the one pick up date that month.	May 28, 2010 5:39 PM
115	I take care of my own grass - leaves. etc. The people who want more can pay for it!	May 28, 2010 5:41 PM
116	It would be nice if ordinances would be enforced, especially the noxious weeds. Consider a sticker program for yard waste. Maybe have an allowance-would 5 per pick-up be enough-and then make extra bags like \$2.00. That seems fair.	May 28, 2010 5:44 PM
117	Could we share yard waste site with Harrison? \$2.00 - \$3.00 per drop?	May 28, 2010 5:45 PM
118	Part of the current problem with yard waste pick-up is the unpredictable rate of pick-up. Yard waste may sit by the road overnight or all week before the truck reaches an area. Miss the pick-up and you're stuck with the debris for another month.	Jun 1, 2010 8:16 PM
119	The calendar sent out the homes with dates of pick up times was very handy, not everyone especially the older residents do not have or use computers because of the expense, initial purchase and monthly costs.	Jun 1, 2010 8:18 PM
120	For us residents that live on a mature street, we should have other options for leaves/branches, etc. Cost should be shared regardless of yard waste usage. Once my children graduate would my taxes decrease? We are over taxed already for what services are available.	Jun 1, 2010 8:21 PM
121	We have significant yard waste and we would not transport it to a drop off site. The current number of curb pick up days is sufficient. How would you track who does/doesn't use yard waste services in order to ask some residents to pay more? Would you spend more time tracking this (and monitoring this) than you would by charging everyone? Hopefully this encourages everyone to use the service and recycle their waste!	Jun 1, 2010 8:25 PM
122	A better suggestion: Work with other Vilalges, Towns and share equipment such as a chipper to grind up branches, etc. A machine to suck up leaves (rather than have taxpayers/residents bag all the leaves) that residents could place near the road loose. It works in areas that own equipment. Why not here? Rent from those who have them - Kimberly, etc.	Jun 1, 2010 8:28 PM
123	Ever heard of global warming? There's a guy in our neighborhood who burns anything he can get his hands on and any time he pleases. Stinks out the whole neighborhood. Grass and dog crap don't burn - they smolder, creating lots of smoke - bad for air quality. I'd like to enjoy being outside and not smell that several time a week. It even seeps into the house.	Jun 1, 2010 8:35 PM
124	The town should start yard waste in April and continue to the end of November, (the weather, if warmer starts it earlier and often causes trees to not loose all leaves until late November).	Jun 1, 2010 8:39 PM
125	Offer pu 2x pr. month in April and May and again Oct. & Nov. none during summer. Create a free site for lawn clippings and branches during summer.	Jun 1, 2010 8:42 PM
126	I appreciate the curbside pick-up but 3 times last year was missed and had to call to have yard waste picked up. Each time I had to wait over a week for pick-up.	Jun 2, 2010 2:20 PM
127	All residents get charged for garbage service regardless of the amount of garbage left curbside. The same should apply to yard waste.	Jun 2, 2010 3:04 PM

Response Text		
128	Drop off site - then reduce pick up in middle of season.	Jun 2, 2010 3:06 PM
129	One Town drop off site. Then Town can chip wood and give it back to residents free.	Jun 2, 2010 4:07 PM
130	Need to have a pick-up before May 10. Eliminate the summer pick-ups June, July, August. There is never that much yard waste left at the curb during those months which is a waste of resources. September could be dropped also if needed. Focus on spring and fall yard clean up only.	Jun 3, 2010 3:27 PM
131	All taxpayers are already paying for this service. We already have the option to take the yard waste to the landfill, at a cost, but we have to stockpile so much to make it cost effective, (\$10.00 - one bag or \$10.00 - 10 bags). Landfill hours are insufficient for the working class. A local 24 hours yard waste drop off site would be better. Mid April pick up should be added to the schedule.	Jun 3, 2010 3:31 PM
132	The current pick up schedule does not identify the day of the week the yard waste will be picked up. This means residents must have their waste on the curb on Monday to insure the pick up is not missed. Please provide a route and specific pick up day for each pick up.	Jun 3, 2010 3:34 PM
133	We don't feel burning of yard waste should be allowed any longer. Many of the people who do burn do NOT follow the rules. They do not only burn on Mondays. It is typically very smoky. Many of the neighbors have open windows and/or have clothes hanging on the line. There is no reason to burn when yard waste pickup is available.	Jun 3, 2010 3:38 PM
134	It is a service whether one uses or not, and is very nice it is picked up on curb. Thank you.	Jun 3, 2010 3:39 PM
135	Start yard waste pickup in April. This way we can clean up from winter. Skip pick up in July when our grass does not grow.	Jun 3, 2010 3:42 PM
136	If curbside is reduced, use that \$ to offer a dropoff site that is available to residents. Or offer another location (town) that accepts Darboy residents lawn clippings.	Jun 3, 2010 3:44 PM
137	The curbside pick up is a wonderful perk. I hope you continue to provide this service as I don't have a proper vehicle to transport to a drop off site and no machines to mulch leaves and branches.	Jun 3, 2010 3:46 PM
138	We cannot pay anymore in fees or taxes! Please do not raise rates/fees. We would rather drive to a sight to dispose of yard waste if it is free!	Jun 3, 2010 3:47 PM
139	It would be nice if the waste truck driver, (garbage collection), would empty the overhead garbage bins into the truck while not moving forward. As the arm goes over the truck to empty garbage into truck, the wind blows trash all over the yards, if this is done while moving forward. Thank you.	Jun 3, 2010 4:30 PM
140	I would like to see continuation of curbside pickup! I do not have ability to burn safely and do not have access to vehicle to do drop off of waste. If one does have vehicle that individual could drive to existing site or new. If town adds a drop off site it does not good to those of us without own vehicle to transport. Please keep curbside pick up dates!	Jun 3, 2010 4:32 PM
141	Spring pick up too late. Fall pick up too early. Summer dates really not needed. A drop off site would eliminate both of the above and possibly reduce dollars to tax payers. Yard waste sits on curb rain or shine - paper bags tear and leave mess everywhere - the landfill option is not an option due to hours and cost. The open hours and our work hours make it almost impossible to get there. I pay taxes for both - why should I pay 3 times for yard waste.	Jun 3, 2010 4:39 PM
142	Prohibit grass clippings to be picked up. Mulching is better for your lawn. My neighbor has 5-10 barrels of clippings out on some pick up days. This is not cost effective.	Jun 3, 2010 4:41 PM
143	Get rid of burning! There is no reason to allow burning in a developed area. The health and safety hazards are too great to outweigh the convenience. Enforcement of burning rules is spotty and confusing. Just eliminate it completely.	Jun 3, 2010 4:45 PM

Response Text		
144	At a minimum pick up should be more frequent in the fall. There were times we didn't have enough room for the bags. However, that need would be eliminated if I had a place to bring my yard waste that is reasonable, Landfill is too expensive and the line and wait too long. I would pay \$1.00 per bag for grass clippings.	Jun 3, 2010 4:51 PM
145	A drop off yard waste location would be a great help. It seems that every year I still have leafs on trees after the last yard waste pick up. Also this would be a great help for early in the year. The first pick up this year is May 10th and I could already use the service. Not having to wait another month and a half would be great.	Jun 3, 2010 5:35 PM
146	It would be great to be able to get the mulch created from yard waste - reuse! If you have a local drop off, the assumption is that the size restrictions - 3 foot tall bundles are just painful. Work to make the yard waste services efficient and keep cost low.	Jun 3, 2010 5:51 PM
147	Pick-up last leaves pick-up too early - leaves still on trees.	Jun 3, 2010 5:53 PM
148	Please keep the burning laws, if anything increase them.	Jun 3, 2010 5:54 PM
149	A drop off site is desperately needed.	Jun 3, 2010 5:55 PM
150	I would prefer to have a specific day when yard waste would be picked-up rather than sometime during the week of -----.	Jun 3, 2010 5:56 PM
151	I put my yard waste out last year during your yard waste pick up time and it was never picked up! I left it out the whole week!	Jun 3, 2010 5:58 PM
152	We rent - no opinion as taxpayer.	Jun 3, 2010 5:59 PM
153	I already pay enough in fees and taxes without adding another one!!	Jun 3, 2010 6:01 PM
154	If people want pick up have them pay for it.	Jun 3, 2010 6:02 PM
155	Would like closer drop off site.	Jun 3, 2010 6:03 PM
156	It is there now and in the future for anyone to use. If all didn't pay how could we tell when they started using it.	Jun 3, 2010 6:38 PM
157	I feel the burning of yard waste should be eliminated because of the denisty of the population now in Buchanan. The smoke from yard waste can be very offensive to neighbors.	Jun 3, 2010 6:46 PM
158	Definately need yard waste drop off site.	Jun 3, 2010 6:49 PM
159	It would be nice to have more burning dyas one times available but I understand why it is the way it is.	Jun 3, 2010 6:52 PM
160	Encourage composting of leaves, grass clippings and garden debris.	Jun 3, 2010 6:53 PM
161	I've been here 18 years and two years ago I had to stop burning my yard waste and then only on Mon. What if it rains. We had to wait a week and maybe more. I get a lot of leaves and I don't have that many trees, it's everyone else's leaves that blow in my yard. Burn more.	Jun 3, 2010 6:56 PM
162	Don't burn. We would like 1 time more in the summer or fall each year. Otherwise we're satisfied and they are usually "timely" and consistent.	Jun 3, 2010 6:59 PM
163	I like the idea of having a drop off location. Sometimes I want immediate disposal or miss a pick up day and have to "sit" on the yard waste until the next pick up day.	Jun 3, 2010 7:16 PM
164	Would really like to see rolling trash and recycle bins like those in Kimberly and Comined Locks.	Jun 3, 2010 7:22 PM
165	Great service, just not often enough. Starts way too late in the year - should start by end of March and continue thru November.	Jun 3, 2010 7:24 PM
166	Pick up yard waste on yard waste days, not 3 days later.	Jun 3, 2010 7:25 PM
167	I would like an earlier date in April when the weather is like this year or an available drop off site at no cost - perhaps just dumpsters at a couple places.	Jun 3, 2010 7:29 PM
168	I's love to have a place to drop off yard waste so it doesn't rot in my garage for a month or sit outside and make my house look trashy.	Jun 3, 2010 7:30 PM

Response Text		
169	If additional charges are necessary we should contribute to encourage yard up keep and neatness.	Jun 3, 2010 7:32 PM
170	Why fix it if its not broken. Seems to work great as it is.	Jun 3, 2010 7:35 PM
171	Taxes are too high now! Home are worth less!	Jun 3, 2010 7:40 PM
172	Start charging per bag.	Jun 3, 2010 7:41 PM
173	Consider adding yard waste pick-up in early April	Jun 3, 2010 7:46 PM
174	I would like to be able to burn on more nights than Monday.	Jun 3, 2010 7:47 PM
175	Let's do (Buchanan) what Harrison does and come up with a drop off site, even if there is a fee.	Jun 3, 2010 7:49 PM
176	I'm not sure how the Town of Harrison funds it's program, but it susre seems to work great. Maybe check out how they do it. Something needs to be done soon!	Jun 3, 2010 7:51 PM
177	If the town charges only those who use yard waste program people will opt not to pay and illegally dump causing a bigger problem in ditches, drainage ponds, etc.	Jun 3, 2010 7:53 PM
178	Adding a yard waste drop off site in town to me is a really good idea, but ending pick up would be bad because not everyone has a way to get all their waste to a site!	Jun 3, 2010 7:54 PM
179	Try to work out a deal with Harrison for a dual community drop off site. If Buchanan would drop the collection of yard waste and use the money saved for a drop off site, it should be cost neutral. A drop off site has been long overdue!	Jun 3, 2010 8:04 PM
180	The stink of smoldering yard waste is very offensive. At times it is so bad it is hard to breathe.	Jun 3, 2010 8:05 PM
181	I think the only thing that would improve things is to have a free drop off site open all the time. Other than that I wouldn't make any changes.	Jun 3, 2010 8:06 PM
182	Strongly against burning barrels.	Jun 3, 2010 8:08 PM
183	Could use more days for pick-up in the fall.	Jun 3, 2010 8:08 PM
184	The lest cost is to add drop off site in town.	Jun 3, 2010 8:10 PM
185	I think a drop off site would work well. Would it save money by doing this?	Jun 3, 2010 8:12 PM
186	The landfill is easy to use, it is the hours of operation that are difficult if you work six days a week (days). The landfill does not work, if the Town were to do an alternate site it should be able to be used anytime.	Jun 3, 2010 8:15 PM
187	I appreciate the curbside pickup, but would be willing to take to disposal site if that would keep costs down.	Jun 3, 2010 8:16 PM