

# Welcome to the Town of Buchanan

*"In the Spirit of Town Government"*



**N178 County Rd N  
Appleton, WI 54915  
Phone: (920) 734-8599  
Fax: (920) 734-9733**

**[www.townofbuchanan.org](http://www.townofbuchanan.org)**

**Follow us on:**



## Welcome to the Town of Buchanan

Dear Town Resident:

Welcome to the Town of Buchanan! Buchanan is a unique blend of rural and urban development. The Town has a current population of 6,894, (2011), and encompasses a land area of approximately 18.4 square miles or nearly 11,800 acres. Buchanan shares a common boundary with the communities of Appleton, Kimberly, Kaukauna, Combined Locks and the Towns of Harrison, Holland, Wrightstown and Woodville. The Town of Buchanan strives to keep the tax rate among the lowest in the Fox Valley, while not compromising services or quality of life.

Your involvement in Town government is always welcome! Our Plan Commission meets the second Monday of each month at 7:00 p.m. and the Town Board meets the third Tuesday of each month, at 7:00 p.m. (dates and times of the meetings are posted on our website, along with any meeting changes, all meetings are held at the Town Hall). A Park Committee also meets to help improve the Town parks. We encourage you to attend these meetings and become familiar with our Town. Darboy area Kiwanis meet on Thursday mornings at the Town Hall and encourage people to join and help the community. The Town also mails newsletters periodically throughout the year to all residents to help you keep up with what's happening in Town.

The Town Clerk's office is open weekdays from 8:00 a.m. to 4:00 p.m. to assist you with questions or concerns. We have a trained volunteer fire department and a full time EMS Chief with trained EMT volunteer staff. Officers from the Outagamie County Sheriff's Department are contracted by the Town to service this area. The Outagamie County Highway Department provides snow removal services.

Please keep this information handy it should be a valuable resource for our new residents. For any questions not answered in this packet or on our website please call the Town Hall office at (920) 734-8599.



**Town Chairperson  
Mark McAndrews**

*Sincerely,  
Mark McAndrews*

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## Town of Buchanan-Frequently Asked Questions



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### ***What if I need to speak with the local law enforcement?***

The Town of Buchanan contracts with the Outagamie County Sheriff's Department for Town Deputies. The Sheriff's Department's number for non-emergencies is (920) 832-5000. For any emergency situation please call 911.

### ***Where do I pay my water bill?***

The Darboy Joint Sanitary District #1 office located at N398 County Rd N, Appleton, WI 54915. Payments can be mailed to the Sanitary District or paid directly at their office. Payments need to be cash or check, they can not accept debit or credit card payments.

### ***Where do I call for water and/or sewer related questions?***

The Darboy Joint Sanitary District #1 at (920) 788-6048.

### ***Does the Town accept credit card payments?***

No, the Town currently does not accept credit card payments.

### ***Where do I pay my property taxes?***

Property tax bills are mailed in mid to late December each year. Payment in full or the 1st installment is due by January 31 to the Town of Buchanan, N178 County Rd N, Appleton, WI 54915 in person or by mail. After January 31, all payments are collected at the Outagamie County Treasurer's office, 410 S. Walnut Street, Appleton, WI 54911, phone number (920) 832-5065. 2nd installments are due by July 31st and payable directly to the Outagamie County Treasurer.

### ***Where do I get a dog license?***

A license can be obtained at the Buchanan Town Hall during regular office hours 8:00 a.m. to 4:00 p.m., Monday-Friday. A current copy of the dog's rabies vaccination certificate must be brought along at the time the license is applied and paid for. Dog license forms are mailed in our year end newsletters, are available at the Town Hall office and on our website.

## Town of Buchanan-Frequently Asked Questions

### ***What is the cost of a dog license?***

If your pet is spayed/neutered the cost is \$5.00. If not, the cost is \$10.00. If you fail to license your dog before March 31st of the current year, a \$5.00 late fee must be included for each dog you are licensing, (late fee does not apply to new puppies that have just received their first rabies vaccination or anyone who has just moved to the town after March 31st, as long as you apply for your license within two weeks).

### ***Do I need a license for my cat?***

Not at this time.

### ***Where do I vote?***

All Town residents register and vote at the Buchanan Town Hall, N178 County Rd N, Appleton, WI 54915. The polls are open 7:00 a.m. to 8:00 p.m., on election days. Please remember with the new voter ID laws current photo ID will be required for registering and voting.

### ***Who do I contact regarding my property assessment?***

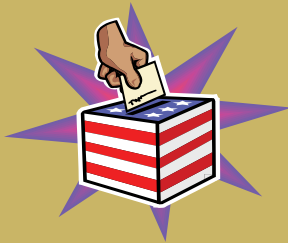
The Town's assessor is Accurate Appraisal, LLC. They are located at 1428 Midway Road, Menasha, WI 54952. Their office phone number is (920) 749-8098 or 1-(800)-770-3927. Website: [accurateassessor.com](http://accurateassessor.com).

### ***On what holidays is the Town Hall office closed?***

Our Town office is closed on the following holidays: New Years Day, Good Friday, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and the Friday after Thanksgiving, Christmas Eve and Christmas Day.

### ***What are the Town of Buchanan's Snow Emergency Parking Regulations?***

Per the Code of the Town of Buchanan, §495-19 and §495-14, no person shall park any vehicle upon any town street in Buchanan for more than 30 minutes between the hours of 2:00 a.m. and 6:00 a.m. from Nov.1st –March 31st. If a snow emergency is declared there shall be no parking for 48 hours or until snow operations have been completed. The Town will announce the emergency to be broadcast on WHBY and WAPL radio stations, on the Town website and Twitter.

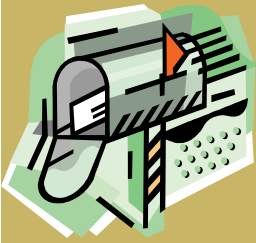


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## Town of Buchanan-Frequently Asked Questions



### ***Who do I call if the snowplow damages my mailbox?***

The Town of Buchanan contracts with Outagamie County Highway Department to plow the town roads. Outagamie County Highway Department's phone number is (920) 832-5674.

### ***Where do I get a map of the Town?***

Town maps are on the Town website under Information, then click on Location and Hours followed by Town Maps. The maps that you can find there are the Town Official Map, Proposed Future Land Use Map and Town Existing Land Use Map. For Zoning Map information please contact the Town.

### ***How do I find information on Town Codes or Zoning?***

Town Codes and Zoning information are on the website, click on Zoning and Municipal Codes. A Table of Contents is included to help assist you with finding the section you are looking for.

### ***Who is the Town building inspector?***

The Town building inspector is Paul Hermes. He does not keep regular office hours but can be reached on his mobile phone at (920) 858-0102.

### ***Is a building permit required?***

Before beginning any building or remodeling project please check to see if a building permit is needed. Applications for building permits are at the Town Hall office during normal working hours.

### ***How do I rent the Town Hall?***

The Town of Buchanan Community Room can be rented by Town of Buchanan residents only. Rentals are accepted after November 1st for the following year. Please call the office at 734-8599 during normal business hours. The Community Room holds up to 55-60 people total and is rented on a first come first served basis on Saturdays and Sundays. The cost is \$50.00 for the rental and a \$50.00 deposit. The deposit and rental fee should be paid a couple of days prior to your rental, (prior to our office closing at 4 p.m. on Friday of the weekend of your rental).



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### ***How do I put a message on the sign in front of the Town Hall?***

Message requests are taken at the Town Hall office 734-8599 during regular business hours. Please do not leave a message and assume that the sign is available for the date you request, you should speak with our office personnel. There is no charge for putting up the signs. No sign will be scheduled before November 1st for the following year. The Town Hall sign is not available for messages on Sundays and when the office is closed for holidays. The messages on the sign must be appropriate, (at the Town's discretion). Messages must be abbreviated to fit the sign: 14 letters including spaces per line and three lines maximum. We will try to honor sign requests but will not guarantee any sign will go up.

### ***Are burning permits required?***

Burning permits are required for burning yard waste. Permits are free but must be obtained at the Town Hall office prior to the burn and the rules for burning must be followed. Burning rules are available at the Town Hall office or on the website.

### ***Does the Town have a Park and Recreation Department?***

The Town does not have a formal Park and Recreation Department. We do offer a "Summer Fun in the Park" series of free family oriented events held at the area parks. Community Park is located at the corner of Noe and Midway Roads, (and is jointly owned by Harrison and Buchanan), it is the site of the Darboy Kiwanis annual Chickenfest event. Community Park has a shelter that can be rented by residents by calling the Town of Harrison's office at (920) 989-1062. The other Town Parks include the park that is located behind the Town Hall, Springfield Park that is located on Springfield Dr. near Just About Lane, and Hickory Park located between State Park Rd. and Briarwood Dr. just north of County Rd KK. More information on the park's amenities can be found on the Town website under Parks and Recreation.

### ***Where is the nearest Post Office?***

Combined Locks Post Office on Wallace St., has window hours 8:15 a.m. to 12:30 p.m. & 2:00 p.m. to 4:15 p.m. Monday-Friday. Saturday window hours are 8:30 a.m. to 9:45 a.m. Morton Drug at N162 Eisenhower Drive also has postal service available.

## Town of Buchanan-Garbage & Recycling Rules



### **IF YOUR GARBAGE OR RECYCLING IS NOT PICKED UP YOU CAN CALL AND CHECK WITH VEOLIA WASTE SERVICES AT: 1-800-279-1930**

- Please Note: Buchanan uses single-stream recycling. This means that all recycling can be placed in one recycling container (paper, cardboard, aluminum, tin, plastic and glass may now be mixed together).

Please help to keep your neighborhood clean by doing the following:

- Your garbage and recyclables must be out by 6:00 a.m. on your scheduled pick up day. To verify your garbage and recycling day please check our website under Garbage & Recycling and then click on the link that says Buchanan Garbage & Recycling days.
- There is a limit of no more than five 30-gallon trash bags per residence per week.
- No bag or container should weigh more than 50 lbs.
- Bag and close all garbage even if you are using a garbage can.
- Be sure to bag packing materials such as packing peanuts, bubble wrap, etc.
- Make sure that your garbage and recyclables are on the same side of the street close to each other. Veolia is using one truck to pick up your garbage and recycling all at once.
- Large over-sized items and appliances require stickers that need to be purchased at the Town Hall weekdays between 8:00 a.m. and 4:00 p.m. You will then be added to the list for the next large item or appliance pick up. For more information regarding these large item or appliance pick ups please see the Appliance & Bulky Item information page on our website.
- Recycling is mandatory and if it is mixed with regular trash, it can be refused to be picked up.
- Cardboard should be cut into pieces no larger than 2' x 2', then placed in with all other recycling.
- Blue recycling bags are no longer accepted. Please use a container clearly marked with a recycling emblem. There are recycling stickers available at the Town Hall if you would like to designate your own container.

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If you have any questions, please call the Town of Buchanan at 734-8599 or Veolia Waste Services toll free at 1 (800) 279-1930.

## Town of Buchanan - Appliances & Bulky Items



### Appliance Pick Up Information:

1. Freon Appliances to include: refrigerators, freezers, upright freezers, chest freezers (must be empty), dehumidifiers, air conditioners, and water coolers.
2. Other Appliances including: water heaters, dishwashers, stoves, washers, dryers, microwave ovens, furnaces, humidifiers, and propane tanks.

To have an appliance removed, you must **purchase a sticker** (see cut-off day below) from the Buchanan Town Hall, N178 County Road N between 8:00 a.m. and 4:00 p.m. Please refer to our yearly Special Waste Collections calendar for the appliance and bulky item pick up dates.

**Freon Appliance** - \$20.00 each, (Cash or check only we can not take credit or debit cards), (Please do not remove any tags or metal parts from the appliance). **Other Appliances** - \$10.00 each (except propane tanks = \$13.00 each)

### Bulky Item Pick Up Information:

Another sticker program we offer is our **Bulky Item** pick up. Large items are considered small or large furniture items, exercise equipment, grills w/out tanks, sinks, toilets, lawn & garden equipment with the fuel and oil drained, carpeting and/or padding, construction or remodeling materials, etc. The cost for a sticker is \$6.00 per item, (Cash or check only we can not take credit or debit cards). Each appliance and bulky item will need an individual sticker to be purchased by **Noon** the Thursday before the scheduled Friday pick up date. You should not put these items on the road side until the night before the once-a-month pick up date.

If you have a large number of items, it may be more cost effective for you to rent a dumpster yourself or take the load to the Outagamie County Landfill.

**Note:** TV's and electronic items can no longer be picked up. Please see Outagamie County's electronic recycling rules for details on how to dispose of these items. Website: [www.RecycleMoreOutagamie.org](http://www.RecycleMoreOutagamie.org).

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## Town of Buchanan-Yard Waste Guidelines



### These guidelines must be followed for your yard waste to be picked up:

1. All yard waste should be out on the scheduled Monday by 6:00 a.m. for collection. Collection will continue through that week until all areas of the Town have been covered. Once they have picked up your neighborhood, they will not return until the next scheduled pickup date. Please refer to our yearly Special Waste Collections calendar on our website for the yard waste dates.
2. Leaves, grass clippings, garden debris, and small twigs should be placed loosely in a hard garbage container with handles. The container must not exceed 30 gallons in size. The container and the contents must not exceed 50 pounds. You may also use biodegradable brown paper bags from any hardware store, etc.
3. DO NOT USE PLASTIC BAGS OF ANY KIND! They will not pick up plastic bags containing yard waste.
4. BRUSH should be tied securely in bundles no greater than 3 feet in length and no greater than 2 feet in diameter. Large tree branches or stumps will not be accepted.
5. Please set yard waste on the opposite side of your driveway, away from your regular garbage and/or recyclables.
6. If you should have any questions, please call Veolia Waste Services at 1-800-279-1930 or the Town Hall at 734-8599.

Other options for your yard waste disposal include burning the yard waste (you will need to obtain a burning permit at our Town Hall office prior to the burn), or disposal of the waste at the Outagamie County Landfill for a fee. The landfill is located on the corner of Holland Road and Highway 00, east of Hwy 441.

The City of Appleton and Town of Harrison will not allow you to dump at their yard waste sites since you are not a resident.

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## Town of Buchanan-Town of Buchanan Officials

### Contact Information

Chairperson, Mark Mc Andrews  
chairperson@townofbuchanan.org

Supervisor I, Robert Mani  
supervisor 1@townofbuchanan.org

Supervisor II, Brian Lynch  
supervisor2@townofbuchanan.org

Supervisor III, Aaron O'Neill  
supervisor3@townofbuchanan.org

Supervisor IV, Brian Starszak  
supervisor4@townofbuchanan.org

Administrator/Clerk, Angela Gorall  
agorall@townofbuchanan.org

Deputy Clerk, Colleen O'Brien  
cobrien@townofbuchanan.org

Treasurer, Molly Diedrich  
mdiedrich@townofbuchanan.org

Fire Chief, Mike Gronos  
mgronos@townofbuchanan.org

EMS Chief, Lisa Van Schyndel  
lvanschyndel@townofbuchanan.org

General Town E-mail  
clerk@townofbuchanan.org

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**911 for Emergency**