

**OUTAGAMIE
COUNTY
SHERIFF'S
DEPARTMENT**



Sheriff BRADLEY G. GEHRING

320 S. Walnut Street
Appleton, WI 54911-5989
Phone (920) 832-5605
Fax (920) 832-5263
TDD (920) 832-5007
EMERGENCY 9-1-1

www.co.outagamie.wi.us/sheriff/index.htm

WHAT YOU NEED TO KNOW: MEDICAL EMERGENCIES

Where do you need help? What is the emergency? Do you need police, fire, or ambulance services? These are just a few of the questions you can expect to be asked when dialing 911 for help. As an informed citizen you should be prepared to answer these and possibly more questions when you dial 911 for help. Medical emergencies are among the most critical calls for service; so if you have a medical emergency you need to know the following information.

- When you dial 911 in Outagamie County you will be better equipped to handle any medical emergency because you have a trained Emergency Medical Dispatcher that answered your call. Instructions on CPR, childbirth, and even how to help someone in a sinking vehicle is just a phone call away.
- Our trained dispatchers know just what questions to ask in order to get you the help you need, as quickly, and as safely as possible. Each Medical Dispatcher is trained to ask a series of questions that can determine where you need help and what kind of help is needed. While the Medical Dispatcher is asking the questions, his/her co-worker is dispatching an ambulance while they are still on the phone with you. **So, all those questions they're asking aren't delaying an ambulance!**
- All of the questions asked also help to determine what type of care the Medical Dispatcher can provide to you before responders arrive on scene. The Medical Dispatcher can provide medical instructions on any type of medical situation that arises, from how to stop a bloody nose to helping a snake bite victim. The types of questions asked are imperative to quality patient care that can greatly assist responding Emergency Services in patient treatment.

If you have any questions contact your local Police, Fire, or EMS Department for further information.

HELP IS JUST A PHONE CALL AWAY!

